



My Pool Has Gone Green! What can I do?

Pools go green for many reasons though at the core of the problem is a drop in free chlorine. The cause of this chlorine drop can be poor filtration, equipment failure or heavy pool use though regardless of the cause the solution remains the same. Assuming that any equipment failures have been resolved and the system is in good working order, this step by step procedure should see your pool back in good shape within a few days.

Firstly ascertain how bad the problem is:

1. How long has the pool been green for?
 - a) Less than 14 days
 - b) More than 14 days
2. How heavy is the leaf load on/in the pool?
 - a) Light
 - b) Heavy
- 3) What is the pool interior finish?
 - a) Tiled, fibreglass, rendered (Quartzon etc.)
 - b) Pebblecrete
- 4) How quickly do you need the pool restored?
 - a) No rush
 - b) Within a few days

If you answered b) to any of the above then it may be best to contact us before going any further as your pool may need to be flocked (The process of dropping suspended particles to your pool floor) or even drained as the problem is beyond what can be resolved with chemical methods.

Alternatively the following procedure should help. For assistance with flocking or draining please contact us on 9876 2931.

1. Remove any suction cleaners from the skimmer box and ensure your pool is OVER full with water.
2. Chlorine shock the pool. For an average 50000 Litre pool add:
 - 15L of Liquid chlorine.
 - 2L of pool acid.
 - 1L of strong clarifier (We recommend Lo Chlor Miraclear)
 - 1L of Phosphate Remover (We Recommend Lo Chlor Starver-X)
 - If the pool is larger or smaller then adjust the dosage accordingly

3. Scoop as much debris from the pool as possible; spend a good twenty minutes scooping until you are pulling up an empty net.
4. Ensure skimmer and pump baskets are clean and your filter has been serviced.
5. Set all timers to the maximum amount of hours possible in your area (noise can be a problem in built up areas so think of neighbours before running 24 hours per day).
6. After 24 to 48 hours you should now be seeing a dramatic improvement in water quality. Backwash your filter and clean out your skimmer baskets. Test your chlorine and add more liquid chlorine if necessary.
7. Ensuring that pool is overly filled before commencing the next step.
8. Vacuum the pool when you can see the floor again making sure to do so with the Multi Port Valve set in the "WASTE" position. Once the pool is clean then resume filtering at normal operating hours.

Your pool should now be clean and clear. Take a water sample to the shop for testing and rebalancing. Reconnect suction cleaners and ask us about steps to avoid a re-occurrence of the problem.